

➔ Note: June 24th, 2020

✉ Department : Supplier Relationship
Sender : Adeline TRAHAY

Pages : 1

📖 Precautions to be taken to spend summer period without incident.

For Information
J.P LELIEVRE
C. RENOUEAU
S. DARTOIS

For sending
All our carriers (International reefer activity)

Dear Partners,

We are now in summer period, so we would like to remind you some instructions in order to avoid incident relevant to:

Temperature :

We ask you to remind all your drivers about the respect of the cold chain, and to implement good practices and / or procedures necessary to:

- Provide all our sites, before loading operations, with a trailer with the requested temperature,
- Adjust the set point temperature of your trailer at +1°C,
- Keep the ambient temperature of the trailer during the whole transportation time, in accordance with the requirement of the order (generally +1°C),
- Make regular controls of the temperature during all the transport time,
- Alert immediately Lactalis Logistique when a dysfunction is observed,

In case your trailer is reaching the bay without being precooled enough, the trailer will be refused. You will lose your booking and both Lactalis site and your company will waste time.

Men's safety:

Wearing safety shoes is mandatory, in order to ensure the safety of your drivers. Flip-flops are appreciated by drivers but obviously prohibited in our plants/ warehouses !

Safety of goods :

Summer season generates insect proliferation. A part of our dairy products (cheese) is very attractive for insect especially flies.

We expect you to undertake all possible actions to avoid insect intrusion inside trailer. Could you please remind your drivers to :

- wash carefully trailers
- pay specific attention when they open the doors of the trailer at loading and delivery and inform if they notice insect intrusion
- inform loader and write claims on CMR should they notice any insect on top of pallets at loading.

These instructions are obviously valid all year long but especially during summer with hot weather conditions.

We count on your cooperation to guarantee safety of Men, goods and respect of the cold chain during the duration of the whole transport order.

We wish you a pleasant and sunny working summer.

Adeline TRAHAY
European Supplier Relationship deputy manager

A handwritten signature in dark ink, appearing to read 'Adeline Trahay', enclosed within a large, loopy oval shape.